



Forbes Recognizes Mercury Insurance as One of the Best Insurance Companies in America for 2022

AMERICA'S BEST INSURANCE COMPANIES

Forbes 2022

POWERED BY STATISTA

Forbes partnered with Statista to survey customers of more than 4,200 U.S. insurance companies to create the rankings, focusing on customers' likelihood of recommending a company, their general satisfaction with their current insurer, and five additional sub-dimensions, such as financial advice, customer service, price/performance ratio, transparency, and damage/benefit ratio.

A loyalty score was calculated based on a series of questions about the likelihood that customers would keep their insurance policy under different circumstances, and the total length of time that consumers have held policies with the same insurer.

"We are honored to be recognized as one of the best in our industry by Forbes," said Gabe Tirador, Mercury Insurance President and Chief Executive Officer. "Whether it is renters, homeowners, auto, or business insurance, we remain committed to providing innovative products to our policyholders and delivering the highest quality customer service in the industry."

The independent survey conducted by Forbes was in partnership with market research group Statista. Inclusion was determined based upon the interviews of more than 16,000 U.S. consumers. Out of more than 4,200 insurance companies across the U.S., only 90 unique insurance companies were awarded.